

# FY 23 Updates

## Animal Care Services

---

**Advisory Board  
May 17, 2023**

**Presented by: Brad Davenport, Assistant Director**



# STRATEGIC PLAN FOCUS AREAS



Support a safe community for people in their neighborhoods



Support the placement of pets for life



Protect the safety and humane treatment of pets



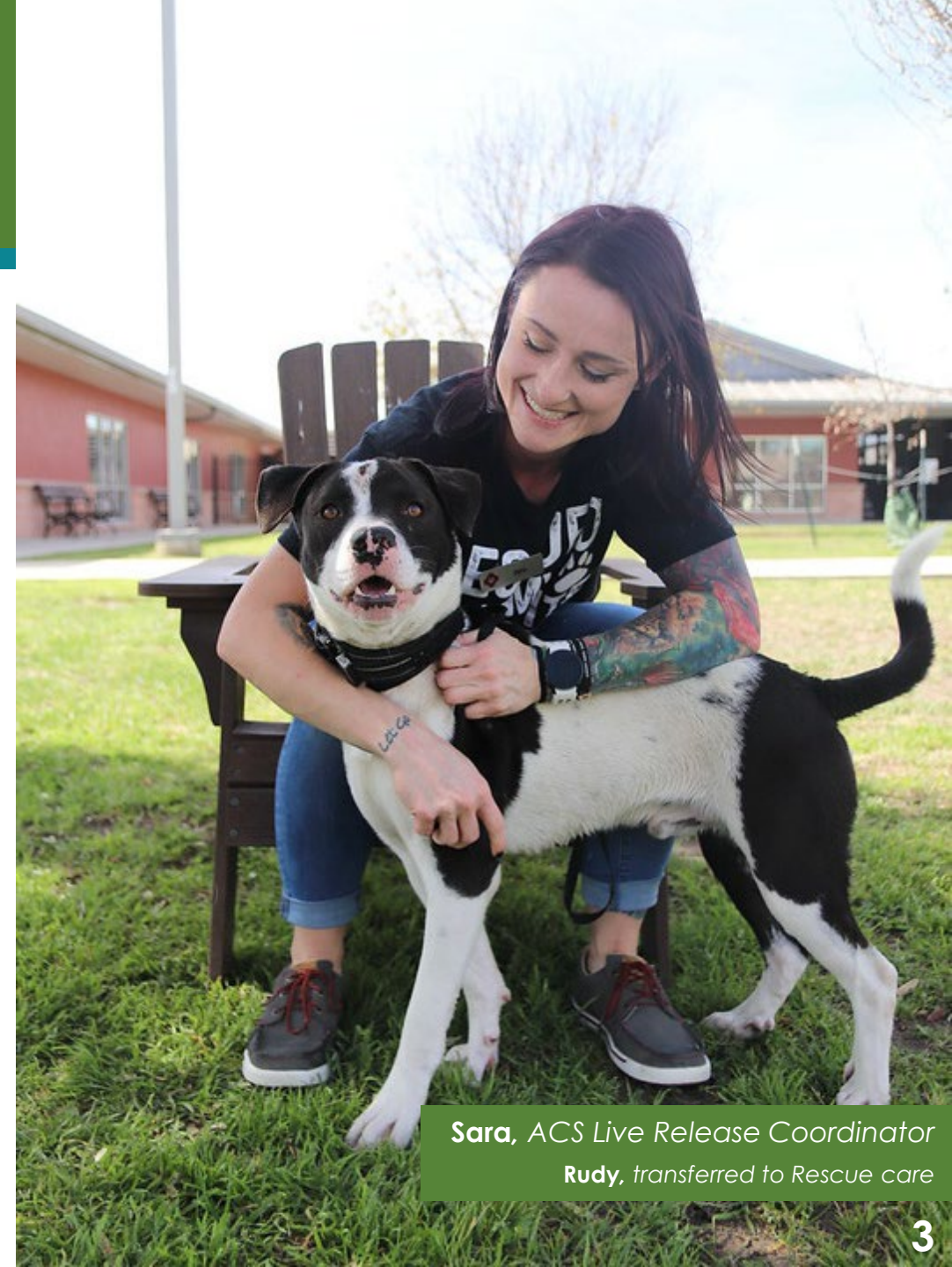
Foster positive connections with our community



Empower a healthy and thriving workforce

# CURRENT ACTIONS

- Wellness Clinics Expansion
- Spay/Neuter
- Proactive Enforcement
- Fleet/Computers
- Customer Service
- Supporting Positions



*Sara, ACS Live Release Coordinator*

*Rudy, transferred to Rescue care*

# CURRENT ACTIONS

## Wellness Clinics Expansion

- Current partnership with ADL to serve 2,400 pets
- Includes microchip, rabies, FVRCP or DHPP
- 2 clinics per month in high need areas
- Expanding to an additional clinic per month at ACS campus
- 500 more pets in FY 2023, 1,200 more pets in FY 2024
- Goal of 10,000 pets served by FY 2028



San Antonio Resident, Attending ACS ADL  
Community Vaccination Clinic



Date	District	Location	Partner
5/20	5	Normoyle Park	ADL
5/27	6	ACS Campus	Dr Esparza
6/3	6	Acme Park	ADL
6/10	6	Camargo Park	Partners!
6/17	6	Levi Strauss Park	ADL
7/1	6	ACS Campus	Dr Esparza
7/1	4	Arnold Park	ADL
7/15	4	Millers Pond	ADL
8/5	3	Highland Park	ADL
8/12	6	ACS Campus	Dr Esparza
8/19	3	Concepcion Park	ADL
9/2	2	Pittman Sullivan Park	ADL
9/16	2	Dawson Park	ADL
Sept	Pending	Pending	Dr Esparza

# CURRENT ACTIONS

## Spay/Neuter

- Spay/neuter up to 1,000 feral cats
- 6 spay/neuter partners for free community surgeries
  - San Antonio Humane Society
  - SNIPSA
  - Pet Spots
  - SNAP – *new!*
  - SA Wellness – *new!*
  - Spay Neuter Network – *new!*





# CURRENT ACTIONS

## Proactive Enforcement

- Data driven proactive community-oriented canvassing, enforcement, and performance measurement.
- Focus on getting owners into compliance
- Canvassing Team Results
  - 893 of citations
  - 1,429 of return to owners
  - 1,260 pets microchipped





# CURRENT ACTIONS

## Vehicles and Laptops

- Issues with getting trucks and not enough for maintenance and repairs
  - Pending trucks order in September 2021
- Expand fleet by 13 trucks
- Retrofit all trucks with rugged laptops critical to field operations and order equipment for proposed officer increases



# CURRENT ACTIONS

## Customer Service

- Refocus Field and Live Release staff time to critical needs
- Currently answering 1,000 calls per month
- Answering Field Management Supervisor calls



Sierra, ACS Customer Service Rep



# CURRENT ACTIONS

## Contract Coordinator Position

- Oversee 40+ contracts annually
- Provide contract compliance oversight and audits
- Coordinate spay/neuter

## Data Analytics Manager

- Focus on proactive enforcement and campus operations
- Improves data integrity
- Prioritizes transparent data
- Oversee all software systems used by all ACS



Bucky, Adopted May 2023!



# MID-YEAR PROPOSAL

## Mid-Year Budget Ordinance

- Presented to Council at April 13 Goal Setting and May 10 Forecast and Trial Budget presentations
- Ordinance will be presented to Council for adoption May 18
- \$848,111 in improvements

## Overhire Animal Care Officer Apprentice - \$341k

- 15 Apprentice positions
- Frontload Officer positions for proposed increase in Investigations and Canvassing in FY 2024 and future years

## Spay/Neuter Funding - \$181k

- Additional 600 free surgeries at Brackenridge and Brooks
- Ensure 13,000 low-cost surgeries remain affordable at Brooks and Brackenridge facilities



Scout, Training Assistant, Adopted 2020!



# MID-YEAR PROPOSAL

## TV, Radio and Print Campaign - \$100k

- Create a campaign to stop allowing pets to free roam
- Call to Action for residents

## Transport Program – Pilot - \$50k

- Develop transport pilot program by identifying partners to contract with for FY 2023 and FY 2024
- Will also build an internal transport program in FY 2025

## Quality of Care on Campus - \$176k

- Expand ACS Operating Hours
  - Monday-Friday hours adjustment
- Decrease the spread of disease
- Shift the intake center from a Live Release function to Clinic and Shelter
  - Allows more staff time on floor helping adopters



Madeline, PEMA Student

# CAPITAL UPDATES

## Play Yards

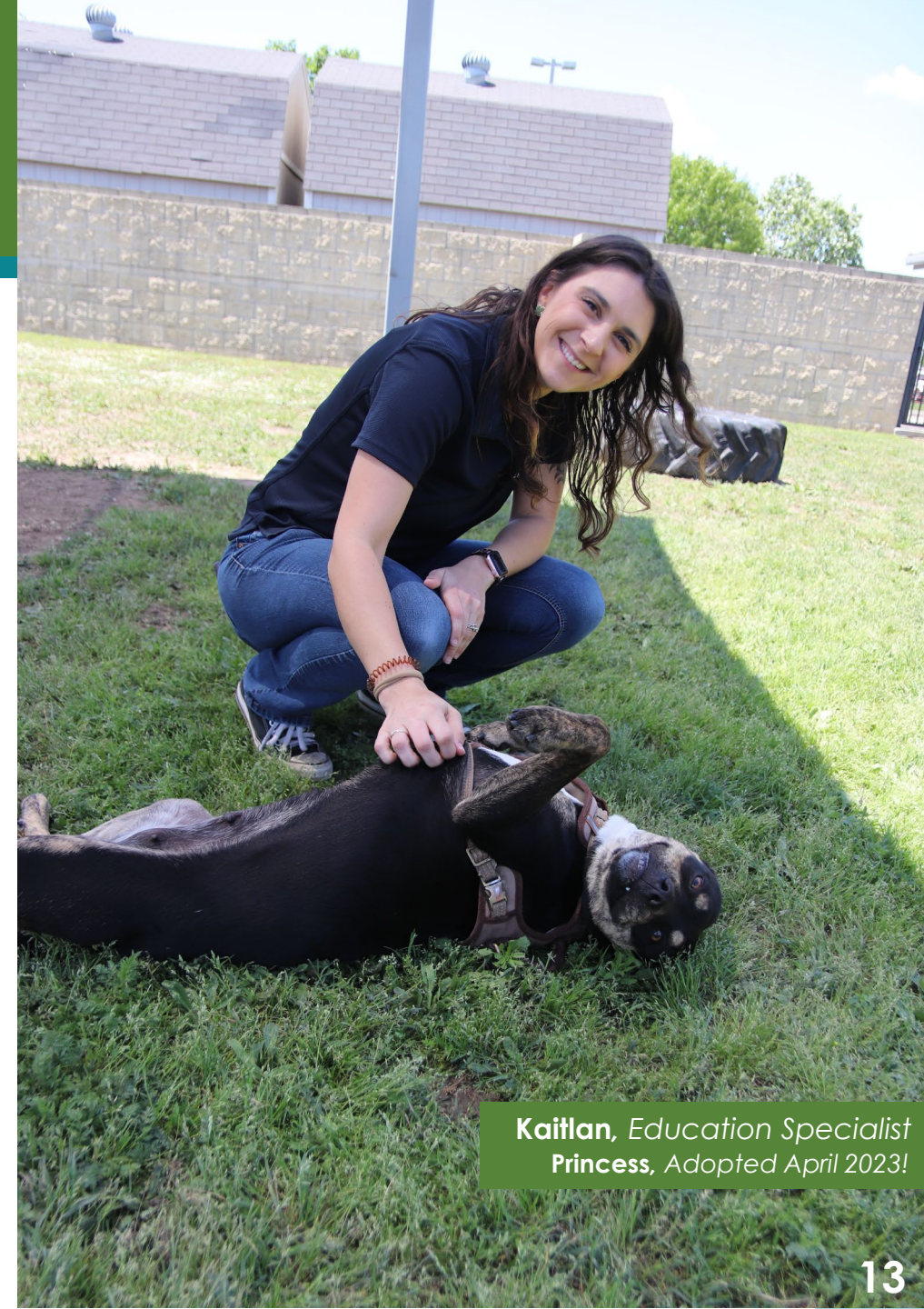
- Increase from 4 to 13 middle play yards
- Replacing turf and fencing repairs at Building 1

## Hospital

- Programming phase with architects and engineers
- Site Assessment for utilities for future campus needs

## Support Housing Building

- Programming and location selection phase with architects and engineers



**Kaitlan**, Education Specialist  
**Princess**, Adopted April 2023!



# FY 23 Updates

# Animal Care Services



# Advisory Board

## May 17, 2023

**Presented by: Brad Davenport, Assistant Director**